DIRECT VENT GAS FIREPLACE
TRUE

The best fire. The distinct look. The largest view. It is TRUE.

The most authentic masonry appearance gas fireplace is here.

BIG IMPACT

Your home is a reflection of your personal style and a fireplace with the largest view in their class command attention. From streamlined edges and finishing touches the TRUE has styling to match your interior.

BOLD FIRES

Enjoy the ambiance of your fireplace with or without the fire. Vivid flames rise to life through an illuminated ember bed with LED accent lighting. Your fireplace is the backdrop of life’s memorable moments, encouraging you to enjoy the ambiance of the fireplace with or without the fire. Vivid flames rise to life through an illuminated ember bed with LED accent lighting.

DISTINCTIVE DETAILS

We have turned up the detail for the most desirable authentic appearance in a gas fireplace. Complete your style with high definition logs, glowing embers and your choice of brick or fade resistant reflective black glass interior panels. Enjoy the view with virtually invisible anti-reflective glass and the IntelliFire™ Touch remote, for simple, smart and safe control.
TRUE 36 Shown with firescreen front and traditional or herringbone brick interior.

TRUE 42 Shown with firescreen front in black and fade-resistant reflective black glass interior.

TRUE 50 Shown with firescreen front in new bronze and herringbone interior.

**MODELS AVAILABLE**
Three models. Find the right size for your space.

**FEATURES**

<table>
<thead>
<tr>
<th></th>
<th>TRUE 36</th>
<th>TRUE 42</th>
<th>TRUE 50</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fireplace Width</strong></td>
<td>36&quot;</td>
<td>42&quot;</td>
<td>50&quot;</td>
</tr>
<tr>
<td><strong>Room Size Fit</strong></td>
<td>Medium</td>
<td>Medium to large</td>
<td>Large</td>
</tr>
<tr>
<td><strong>BTU/hr Input</strong></td>
<td>28,000 to 45,500</td>
<td>30,500 to 55,500</td>
<td>36,000 to 65,000</td>
</tr>
<tr>
<td><strong>Interior Panel Options</strong></td>
<td>Traditional or herringbone brick panels or fade-resistant reflective black glass panels</td>
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<td>Traditional or herringbone brick panels</td>
</tr>
<tr>
<td><strong>Advanced Remote Control</strong></td>
<td>Standard</td>
<td>Standard</td>
<td>Standard</td>
</tr>
<tr>
<td><strong>Wall Switch</strong></td>
<td>Optional</td>
<td>Optional</td>
<td>Optional</td>
</tr>
<tr>
<td><strong>Logs</strong></td>
<td>Seven high-definition logs</td>
<td>Eight high-definition logs</td>
<td>Nine high-definition logs</td>
</tr>
<tr>
<td><strong>Embers</strong></td>
<td>LED illuminated embers</td>
<td>LED illuminated embers</td>
<td>LED illuminated embers</td>
</tr>
<tr>
<td><strong>Accent Lighting</strong></td>
<td>LED accent lighting</td>
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<td>LED accent lighting</td>
</tr>
<tr>
<td><strong>Glass</strong></td>
<td>Virtually invisible anti-reflective ceramic</td>
<td>Virtually invisible anti-reflective ceramic</td>
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</tr>
<tr>
<td><strong>Ignition System</strong></td>
<td>IntelliFire Touch</td>
<td>IntelliFire Touch</td>
<td>IntelliFire Touch</td>
</tr>
<tr>
<td><strong>Flame Turndown</strong></td>
<td>50%</td>
<td>50%</td>
<td>50%</td>
</tr>
</tbody>
</table>

**LEVELS OF ADVANCED REMOTE CONTROL**

- Standard
- Optional
- IntelliFire Touch

**ACENTS**

- LED Illuminated Embers
- Virtually Invisible Anti-Reflective Ceramic
- High Definition Logs
- Virtually Invisible Antireflective Ceramic

**GALLERIES**

- True Gallery
- True Gallery
- True Gallery
**FINISHES**

** BLACK**  
** NEW BRONZE**  
** GRAPHITE**

**INTERIOR OPTIONS**

Change the look of the fireplace with interior panel options. Choose from brick panels that give the appearance of an authentic masonry fireplace or fade-resistant reflective black glass for subtle flame reflection.

**FORGE**

Available in hand-crafted, hammered steel.

**FORGE ARCH**

Available in hand-crafted, hammered steel.

Requires Arch Kit.

**FIRESCREEN**

Available in black, new bronze or graphite finishes.

**FIRESCREEN ARCH**

Available in black, new bronze or graphite finishes.

Requires Arch Kit.

**TRADITIONAL BRICK IN STRATFORD**

**HERRINGBONE BRICK IN TRANQUIL GREIGE**

**INTRELLIFIRE TOUCH IGNITION SYSTEM**

IntelliFire Touch is the most advanced and intuitive IntelliFire system, making operating your fireplace simple, smart and safe. Select the wireless wall switch or touchscreen remote control for the solution that fits your life.

**ANTI-REFLECTIVE GLASS**

A cleaner, more distinct view of the fire. A glare reduction of 89% over standard ceramic glass, making it virtually invisible. And an experience so real, friends may just try and add a log to the fire.

**HEAT MANAGEMENT SOLUTIONS**

Enjoying your fireplace year-round is important. Heat Management Solutions allow you to control where your heat goes inside or outside of your home. The choice is yours. Choose between a Heat-Zone™ kit to transfer heat where you want it inside your home; or install with your existing furnace ductwork with a Heat Duct kit. If you want to have a fire with less heat, select a Heat Out kit and direct heat outside by reducing up to 40% of the heat off the fireplace and reducing wall temperatures above the fireplace.

**LED ACCENT LIGHTING**

Improve performance and extended efficiency. This technology provides high-contrast, brilliant lighting to accentuate the flames. Can be used as mood lighting, with or without the flames.

**POWER VENT TECHNOLOGY**

Fireplaces aren’t just for exterior walls. A fan-powered accessory with slim venting can zigzag throughout your home—up, down, over or under—making it possible to install a gas fireplace virtually anywhere.

**LED EMBER BED**

Add an extra layer of dimension and light to your fire. Realistic illuminated LED embers let you enjoy the ambiance, with or without the fire.

**FADE-RESISTANT BLACK GLASS PANELS**

A distinctly modern look that subtly reflects the fire and never gets dull for the life of your fireplace.
**ACCESS GAS** 2-3/4”

**ACCESS ELECTRICAL** 10-5/16” 3-7/8”

For complete information on this model, please contact us at:

**LIMITED LIFETIME WARRANTY**

The strongest in the industry, Heat & Glo® provides a limited lifetime warranty on the most important aspects: firebox and heat exchanger.

*For full warranty details, go to www.heatnglo.com.

Fireplace glass and other surfaces get extremely HOT and can cause severe burns if touched. Do not remove the protective safety screen from the front of the glass. Keep a safe distance away. To learn more visit www.heatnglo.com/FireplaceSafety

**U.S. EFFICIENCIES**

**Steady State** - Since most homeowners use their fireplaces for an extended time while they are in the room, Steady State measures how efficiently your fireplace converts fuel to heat once it is warmed up and running in a “steady state”.

**AFUE** - AFUE rating is more typically used with appliances, like your furnace, that continually cycle on and off to maintain a constant temperature.

**CANADA EFFICIENCIES**

*Front dimensions include non-combustible material which overlaps framing.

Dimensions are in inches and millimeters. Product information is not complete and is subject to change without notice. Product installation must adhere strictly to instructions shipped with product. We recommend measuring individual units at installation. Assumes the use of 1/2” sheetrock. NOTE: Combustible material should not cover the face. Make sure you do NOT cover the decorative door opening.

Refer to installation manual for detailed specifications on installing this product. Heat & Glo® reserves the right to update units periodically. The flame and ember appearance may vary based on the type of fuel burned and the venting configuration used. Actual product appearance, including flame, may differ from product images.

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**Web: heatnglo.com**

**Phone:** (888) 427-3973, (952) 985-6000

**E-mail:** info@heatnglo.com

**Find us on:** Facebook, Instagram, Youtube, Twitter and LinkedIn

**HNG-119U-0919**

**MODEL**

<table>
<thead>
<tr>
<th>MODEL</th>
<th>FRONT WIDTH</th>
<th>BACK WIDTH</th>
<th>HEIGHT</th>
<th>DEPTH</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>UNIT</td>
<td>FRAMING</td>
<td>UNIT</td>
<td>FRAMING</td>
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**GLASS SIZE BTU/HOUR INPUT (NG)**

**TRUE SPECIFICATIONS**

**TOP VIEW**

**LEFT SIDE VIEW**

**RIGHT SIDE VIEW**

**FRONT VIEW**

**EnerGuide (CSA P.4.1-15)** - EnerGuide is a rating used in Canada to measure annual fireplace efficiency.

**FIREPLACE**

**ENERGUIDE (CSA P.4.1-HS)**

**TRUE-36**

**TRUE-42**

**TRUE-50**

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