



## **Reading Rock, Inc.**

### **Hardscapes Product Warranty**

Reading Rock, Inc. (“Reading Rock”) warrants its manufactured hardscapes products (i.e., paving stones, retaining and seat walls, AB Fence System and landscape accents) to meet ASTM manufacturing guidelines and specifications intended for residential applications for the life of the product, provided the products have been properly installed, used and maintained according to industry accepted guidelines and as recommended by the manufacturer. This warranty does not cover damage resulting from improper installation, abuse, excessive use or mis-use of concrete de-icers (especially those that contain a magnesium formulation), fertilizers, accidents, Acts of God, erosion from water, fire, normal wear and tear, unauthorized modifications, misuse, or failure to properly maintain. This warranty is limited to the products’ original purchaser and proof of purchase is required. Reading Rock production tags from the warranted product must accompany all requests for warranty. This warranty is not transferable.

Defective or otherwise non-conforming manufactured products shall be removed and returned to Reading Rock, at the customer’s sole cost and expense, where they will be tested by a certified materials laboratory in accordance to applicable ASTM standards. Any product that does not meet applicable ASTM specifications or acceptance criteria will be replaced by Reading Rock. Reading Rock’s liability and the customer’s exclusive and sole remedy for breach of warranty will be limited to replacement of the goods, or at Reading Rock’s sole and absolute option, refund of the purchase price of any goods. Reading Rock’s warranty does not include any other costs, including the cost of labor for replacement. Exact color matching and shape of replacement materials cannot be guaranteed. Reading Rock, in its sole and absolute discretion, may provide customer with an alternate color and/or shape available from its current product line at the time a warranty claim is accepted.

Due to the nature of the product and the manufacturing process, “efflorescence” may be present and does not constitute defective product. Efflorescence is a whitish, powder-like deposit that may appear on concrete products. It in no way affects the structural integrity of the concrete product and will wash and wear off over time. Industry acceptable products are available to assist in the cleaning and removal of efflorescence. The use of concrete setting beds may also increase the possible occurrence of efflorescence. Because this is a natural occurrence, Reading Rock accepts no responsibility or liability for this condition.

Reading Rock recommends allowing 8cm pavers to cure for two weeks after the manufacturing date to ensure the product reaches full strength. Installing pavers prior to and utilizing heavy machinery on top of the pavers, could result in damage to the product and Reading Rock will not be responsible for this damage.

Reading Rock paver products are manufactured to meet industry standards and are thus de-icing salt resistant; however, caution should be used when applying de-icing chemicals and excessive use should always be avoided as it may cause damage to the paver surface. Additionally, Reading Rock recommends using calcium based products or rock salt only. Do not use magnesium based products as they are very aggressive and may cause damage to the paver surface.

THERE ARE NO WARRANTIES OFFERED BY READING ROCK BEYOND THIS EXPRESS WARRANTY. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND READING ROCK MAKES NO WARRANTY AS TO MERCHANTABILITY OR FITNESS OF THE GOODS SOLD FOR ANY PARTICULAR PURPOSE, PARTICULARLY AS TO RESULTS OBTAINABLE BY THE CUSTOMER, OR ITS CUSTOMERS OR ASSIGNS IN THE USE OF SUCH PRODUCTS. ANY SAMPLES PROVIDED ARE NOT TO BE CONSIDERED WARRANTIES OF GOODS. READING ROCK'S LIABILITY AND THE CUSTOMER'S EXCLUSIVE AND SOLE REMEDY FOR BREACH OF WARRANTY WILL BE LIMITED TO REPLACEMENT OF THE GOODS, OR, AT READING ROCK'S OPTION, REFUND OF THE PURCHASE PRICE OF ANY GOODS. READING ROCK CANNOT GUARANTEE THAT THE COLOR OF ANY REPLACEMENT GOODS WILL MATCH. THE COLOR OF THE DEFECTIVE GOODS OR OF ORIGINAL GOODS WHICH ARE NOT REPLACED, AND REPLACEMENT LABOR IS NOT INCLUDED. READING ROCK WILL HAVE NO LIABILITY BEYOND THE PURCHASE PRICE NOR WILL READING ROCK BE LIABLE FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES INCURRED IN CONNECTION WITH THE GOODS.

THIS WARRANTY SPECIFICALLY DOES NOT APPLY TO (I) MANUFACTURED HARDSCAPE PRODUCTS SOLD BY READING ROCK ON AN "AS IS" BASIS, SUCH AS "OVERRUNS", "SECONDS" AND "IRREGULARS", OR (II) ANY PRODUCTS SOLD BY READING ROCK BUT NOT MANUFACTURED BY READING ROCK.

The laws of the State of Ohio govern this warranty. For complete information regarding the sale of Reading Rock's products, please see the Terms & Conditions of Sale on the Reading Rock web site; [www.readingrock.com](http://www.readingrock.com).